

# **GUEST EVENT INFORMATION**

Dallas Cowboys vs. Atlanta Falcons | Sunday, September 20, 2020 | Kickoff: 12:00 pm

We are getting ready for game day here at AT&T Stadium with the Cowboys taking on the Atlanta Falcons on Sunday, September 20th at 12:00pm. Below we have some items that we hope answer your questions for the event. If you do not see the answer to your question below, please call Guest Services at 817.892.4161.

## **TICKETING INFORMATION** Seating..... Reserved Seating Child Ticket Policy .....: Ages 1 and older require a ticket Re-Entry Policy ..... Not Permitted PARKING INFORMATION AT&T Stadium Parking Lots Open..... All AT&T Stadium Lots RV / Overnight Parking Info .....: RV / Overnight Parking in Lot 14 RV Parking Opens: 9/19/2020 at 8:00am RV Parking Closes: 9/21/2020 at 5:00pm Day of Parking Locations.....: AT&T Stadium Lots as available. Credit Card & Mobile Pay Only Parking Directions..... www.attstadium.com **EVENT TIMELINE** Subject to Change Kickoff : 12:00pm Event End (Estimated) 3:20pm ADDITIONAL EVENT INFORMATION Website..... www.attstadium.com Guest Services Hotline..... 817.892.4161 Guest Text Messaging Service.... Text 69050, Type the Word STAR Followed By Your Concern



# **KNOW BEFORE YOU GO**

**FAN HEALTH & SAFETY GUIDELINES** 

See the information on next page.
Visit www.dallascowboys.com/stadium/safe

# **WEATHER FORECAST**

WEATHER FURECASI	
High	: 82°
Low	63°
Chance of Rain	0%



#### **EVENT INFORMATION**

Dak Prescott and the Dallas Cowboys (0-1) take on Matt Ryan and the Atlanta Falcons (0-1) at AT&T Stadium in the home opener of the 2020 regular season.

#### PREGAME GIVEAWAYS

Rally towels will be distributed at each seat for fans, courtesy of WinStar Resort & Casino.

#### **SCAN IN & OUT FOR CLUB & SUITE GUESTS**

All Club and Suite guests must have their ticket scanned when they are entering or exiting the Club and Suite areas. Be sure to have your ticket with you so that the stadium staff can scan each time you enter and exit the Club and Suite areas.

#### **MOBILE LOCKER UNITS**

AT&T Stadium will be utilizing mobile lockers to provide secure, convenient storage options for guests who have bags that do not comply with the stadium bag policy. These storage areas are located within AT&T Stadium Parking Lots 5 & 9. Locker rental fee is \$20.00 (cash or credit).

#### 50/50 RAFFLE TEAMS

Guests will have the opportunity to purchase raffle tickets during the event, and a raffle drawing will be held at the end of the 3<sup>rd</sup> Quarter. Guests will split the total amount of money raised with the charity that will be featured at this game (split 50/50, i.e. "50/50 Raffle"). Kiosks for the 50/50 Raffle will be located in Ryan Club, AT&T Star Club, Choctaw Casino Club, American Airlines Lounge, Hall of Fame Concourses, Main Concourse Platforms & Upper Concourse Platforms.

#### **POSTGAME RIDESHARE PICK-UP**

The Taxi Queue Lane, outside the West end of the Miller Lite West Plaza will be the rideshare pick-up location for every Dallas Cowboys home game during the 2020-21 Season.



To limit the number of touchpoints between staff and fans on game day, all food, beverage, parking and retail is now a cashless experience. Major credit and debit cards, as well as mobile pay will be accepted throughout AT&T Stadium.

## **ACCESSIBILITY**

AT&T Stadium is committed to serving guests with disabilities. Our facilities are fully accessible and we provide a wide range of services and amenities for guests with special needs. Guests can receive more information by visiting one of our Guest Services Centers located on the concourse behind Sections 219, 244, 420 and 451. Animals are not permitted in AT&T Stadium with the exception of service animals and service animals in training. For more information, please contact the Guest Services Hotline at (817) 892-4161.

### **PROHIBITED ITEMS**

Bags, purses, outside alcohol, food items\*, bottles, cans and beverage containers of any kind\*, coolers\*, weapons of any kind, laser pointers, footballs, signs or flags on sticks, noisemakers, tripods, monopods and cameras with lens larger than 3" (detachable or non-detachable), video cameras, chairs, stools or other seating devices. \*Exceptions will be made for Guests with special medical needs.

## SECURITY SCREENING

All guests entering AT&T Stadium are subject to a physical security screening of their person and accompanying items. The physical screening consists of a walkthrough metal detector sweep. Please remove cell phones or larger metal objects prior to screening. Guests who wish not to be screened by metal detector may elect a physical pat-down screening as an alternative. All other articles will be visually inspected. Items in sealed/wrapped boxes must be opened for inspection.

### **CODE OF CONDUCT**

AT&T Stadium Management is committed to creating a safe, comfortable and enjoyable experience for our guests. Our staff will proactively support an environment free from the following behaviors: Abusive, foul or disruptive language and obscene gestures, intoxication or other signs of impairment related to alcohol consumption, fighting, taunting or threatening remarks or gestures, sitting in a location other than the guest's ticketed seat, displays of affection not appropriate in a public setting, obscene or indecent clothing, any disruption to the progress of the event by the guest's actions.

# **SAFE STADIUM**

AT&T Stadium has implemented a series of health and sanitization policies and procedures and are following guidelines from the CDC, NFL, the State of Texas and local public safety and public health officials. Every fan plays an important role in facilitating a safe environment at AT&T Stadium. Please visit the Safe Stadium information at <a href="https://www.dallascowboys.com/stadium/safe">www.dallascowboys.com/stadium/safe</a>.





Stay home if you are sick with, have symptoms of or have been exposed to COVID-19. Stay home if you are feeling ill.



MOBILE-ONLY TICKETING

Get your tickets on your mobile device. Download the Dallas Cowboys or SeatGeek app.



FOR SAFETY

All fans and stadium employees must always wear a mask except when actively eating or drinking or under ten



DISTANCING
Social distancing will

be actively enforced. Do your best to keep a distance from others.



STICK WITH YOUR TEAM

Keep with your seating blo and only transfer tickets t family or friends in your trusted group.

# AT&T STADIUM BAG POLICY IN EFFECT

The Revised AT&T Stadium Bag Policy is in effect for this game. AT&T Stadium instituted the National Football League's policy that limits the size and types of bags entering AT&T Stadium on event days. The policy is a league-wide initiative intended to enhance public safety for events at NFL stadiums across the country. The NFL strongly encourages fans to not bring any type of bags to the venue. However, should bags be needed, approved items include:

- Clear plastic, vinyl or PVC totes that do not exceed 12" x 6" x 12"
- Clear one-gallon re-sealable storage bags
- Small clutch purses/bags approximately the size of a hand not to exceed 4.5" x 6.5" in size – with or without a handle or strap

Prohibited bags include, but are not limited to: purses larger than a clutch bag, coolers, briefcases, backpacks, fanny packs, cinch bags, seat cushions, luggage of any kind, computer bags and camera bags or any bag larger than the permissible size. For a detailed list of all prohibited and allowed items, visit http://attstadium.com. Due to security reasons, bags that are abandoned will be discarded of immediately.

