

# AT&T STADIUM

## GUEST EVENT INFORMATION

Monster Jam | Saturday, February 29<sup>th</sup>, 2020 | Event Start Time: 7:00pm

We are getting ready for event day here at AT&T Stadium with Monster Jam on Saturday, February 29<sup>th</sup>, 2020. Below we have some items that we hope can answer your questions for the event. If you do not see the answer to your question below, please call our Guest Services Hotline at 817.892.4161. Enjoy the event!

### WEATHER FORECAST

High.....: 73°  
Low.....: 48°  
Chance of Rain.....: 00%



### TICKETING INFORMATION

Seating.....: Reserved / General Seating  
Suite Sales Information.....: Contact 817-892-4470 for Suite Sales Department  
Ticket Prices.....: Dynamic Pricing  
Tickets On Sale at.....: [www.seatgeek.com](http://www.seatgeek.com)  
Child Ticket Policy.....: Ages 2 & Up Require a Ticket  
Re-Entry Policy.....: Not Permitted After 5:00pm

### PARKING INFORMATION

AT&T Stadium Parking Lots Open.....: All AT&T Stadium Lots  
RV/ Overnight Parking Info.....: RV / Overnight Parking in Lot 14.  
RV Parking Opens: 2/28/2020  
RV Parking Closes: 3/1/2020  
Cash Parking Locations.....: All AT&T Stadium Lots  
AT&T Stadium Parking Cost.....: \$35 Lots 1-15 Pre-Purchased,  
\$35 Credit \$40 Cash Event Day  
\$150 Bus / RV (Lot 14)  
\$125 Limo (Lot 11)  
Pre-Purchase Parking at.....: [www.SeatGeek.com](http://www.SeatGeek.com)  
Parking Directions at.....: [www.attstadium.com](http://www.attstadium.com)

### EVENT TIMELINE *Subject to Change*

AT&T Stadium Pro Shop Opens.....: 9:00am  
AT&T Stadium Parking Lots Open.....: 1:00pm  
Early Pit Party (West Plaza Entry) Open.....: 1:30pm – 5:30pm  
(Early Pit Party Ticket Required)  
Pit Party (West Plaza Entry) Open.....: 2:30pm – 5:30pm  
(Pit Party Ticket Required)  
Clubs & Suites Open.....: 5:00pm  
All Stadium Entrances Open.....: 5:00pm  
Event Starts.....: 7:00pm  
Event Ends (Estimated).....: 9:40pm  
Stadium Closes.....: 10:10pm  
Parking Lots Closed to Guests (Estimated).....: 10:40pm

### ADDITIONAL EVENT INFORMATION

Website.....: [www.monsterjam.com](http://www.monsterjam.com)  
Guest Services Hotline.....: 817.892.4161  
Guest Text Messaging Service.....: Text 69050, Type the Word STAR Followed by a Space and Your Concern  
Stadium Configuration.....: End Zone Doors Closed  
Retractable Roof Closed

### MONSTER JAM 2020

Touring monster truck show and competition in which very large trucks race, jump, and crush unsuspecting vehicles. This event includes an "Early Pit Party" (Pit Party ticket in addition to an event admission ticket required) ticket that grants the ticket holder to enter the stadium at 1:30pm for the Pit Party on the event floor. The General Pit Party (Pit Party ticket in addition to an event admission ticket required) will open at 2:30pm (West Plaza only) and end at 5:30pm (last entry is at 5pm).

### RE-ENTRY FOR GUESTS

All guests must have their ticket scanned when they are entering or exiting the stadium. Be sure to have your ticket with you so that the stadium staff can scan each time you enter and exit the stadium. Re-entry will be allowed until 5:30pm.

### LOST & FOUND

If you have lost an item at any point during the event or find an item you would like to turn in, report to our Guest Services Centers which are located behind sections 219, 244, 420, & 451.

### MOBILE LOCKER UNITS

AT&T Stadium will be utilizing mobile lockers to provide secure, convenient storage options for guests who have bags that do not comply with the stadium bag policy. These storage areas are located within AT&T Stadium Parking Lot 8. Locker rental fee is \$10.00 (cash or credit).

### DALLAS COWBOYS APP

Enhance your experience at the stadium by downloading the Dallas Cowboys App. You can view the event day schedule, use navigation maps to get around the stadium and see traffic routes, feel safe by being able to effectively notify security, and more!

### AT&T CELL PHONE CHARGING STATIONS

Complimentary phone charging stations are located on the east main level platform, just inside the Entry C doors by the AT&T East Plaza. There are four stations, each with (12) individual lockers that are equipped with cables to charge all iPhone and Android devices. Guests should simply enter the letter "C," followed by a unique code that will allow them to place their phone in the locker to charge. If a guest leaves their phone in the locker, or forgets their unique code, phones will be brought to the Guest Services Center at Section 244 where our staff can unlock the lockers with a key or reunite the guest with their lost phone.

### POST-EVENT RIDESHARE PICK-UP

The West end of the Miller Lite West Plaza will be the dedicated location for all rideshare pick-ups for this event.

## ADA/ ACCESSIBILITY

AT&T Stadium is committed to serving guests with disabilities. Our facilities are fully accessible and we provide a wide range of services and amenities for guests with special needs. Guests can receive more information by visiting one of our Guest Services Centers located on the concourse behind Sections 219, 244, 420 and 451. Animals are not permitted in AT&T Stadium with the exception of service animals and service animals in training. For more information, please contact the Guest Services Hotline at (817) 892-4161.

## PROHIBITED ITEMS

Bags, purses, outside alcohol, food items\*, bottles, cans and beverage containers of any kind\*, coolers\*, weapons of any kind, laser pointers, footballs, signs or flags on sticks, noisemakers, tripods, monopods and cameras with lens larger than 3" (detachable or non-detachable), video cameras, chairs, stools or other seating devices. \*Exceptions will be made for Guests with special medical needs.

## SECURITY SCREENING

All guests entering AT&T Stadium are subject to a physical security screening of their person and accompanying items. The physical screening consists of a walk-through metal detector sweep. Please remove cell phones or larger metal objects from your pockets prior to screening. Guests who wish not to be screened by metal detector may elect a physical pat-down screening as an alternative. All other articles will be visually inspected. Items in sealed/wrapped boxes must be opened for inspection.

## CODE OF CONDUCT

AT&T Stadium Management is committed to creating a safe, comfortable and enjoyable experience for our guests. Our staff will proactively support an environment free from the following behaviors: Abusive, foul or disruptive language and obscene gestures, intoxication or other signs of impairment related to alcohol consumption, fighting, taunting or threatening remarks or gestures, sitting in a location other than the guest's ticketed seat, displays of affection not appropriate in a public setting, obscene or indecent clothing, any disruption to the progress of the event by the guest's actions.

## AT&T STADIUM BAG POLICY IN EFFECT

The Revised AT&T Stadium Bag Policy is in effect for this game. AT&T Stadium instituted the National Football League's policy that limits the size and types of bags entering AT&T Stadium on event days. The policy is a league-wide initiative intended to enhance public safety for events at NFL stadiums across the country. The NFL strongly encourages fans to not bring any type of bags to the venue. However, should bags be needed, approved items include:

- Clear plastic, vinyl or PVC totes that do not exceed 12" x 6" x 12"
- Clear one-gallon re-sealable storage bags
- Small clutch purses/bags approximately the size of a hand – not to exceed 4.5" x 6.5" in size – with or without a handle or strap

Prohibited bags include, but are not limited to: purses larger than a clutch bag, coolers, briefcases, backpacks, fanny packs, cinch bags, seat cushions, luggage of any kind, computer bags and camera bags or any bag larger than the permissible size. For a detailed list of all prohibited and allowed items, visit <http://attstadium.com>. Due to security reasons, bags that are abandoned will be discarded immediately.

## REVISED AT&T STADIUM BAG POLICY

### SMALLER CLUTCH SIZE FOR 2019!

#### NO PURSES. CLEAR BAGS ONLY.

In an effort to enhance public safety, AT&T Stadium has modified its security policy by limiting the size and style of bags allowed in the stadium.



- PROHIBITED BAGS**
- PROHIBITED ITEMS INCLUDE, BUT ARE NOT LIMITED TO:
- All purses, bags or containers larger than a small clutch bag
  - Backpacks
  - Binocular case  
Binoculars may be worn around the neck
  - Briefcases
  - Camera bags
  - Cinch bags
  - Computer bags
  - Coolers
  - Diaper bags
  - Fanny packs
  - Luggage of any kind
  - Seat Cushions

An exception will be made for medically necessary items after proper inspection at a gate designated for this purpose. Please limit the number of items you bring to the stadium on event days.

[ATTSTADIUM.COM/BAGS](http://ATTSTADIUM.COM/BAGS)

## AT&T STADIUM

### TAILGATING GUIDELINES

All guests wishing to tailgate must observe the following guidelines. These guidelines have been developed to provide a fair, reasonable, and safe tailgating experience of guests. Failure to follow these guidelines may result in the loss of tailgating and parking privileges and ejection from the parking lot.

#### TAILGATING POLICIES

- Tailgating is defined as the placement of any items on the ground (this includes, but is not limited to, tents, chairs, coolers, grills, and games).
- Tailgating is only permitted in the grass areas or the perimeter of designated tailgating parking lots. Each vehicle must have a valid parking permit.
- Tailgating is prohibited in Lot 3, portions of Lot 5, Lot 8 & Lot 9.
- Vehicles must be parked as illustrated here. Vehicles may only occupy one grass parking space and cannot extend more than 18 inches into the paved drive aisle.
- Tailgating must be confined to the area adjacent to the end of the designated tailgating vehicle parking space (maximum of 12ft by 9ft from the rear of the parked vehicle).
- Any grass areas beyond the designated tailgating spaces are considered common ground and may be used by other guests for tailgating or picnicking activities.
- Sidewalks, roads, and drive aisle must always remain clear.
- Dispose of trash in the appropriate receptacles located throughout the parking lots.
- Coals must be disposed of in the designated coal containers located throughout the parking lots. Do not dump coals or stove shavings on the grass, parking areas, under or around vehicles.
- All guests must follow the direction and instructions provided by stadium personnel (parking staff, security, police, etc.).

#### TAILGATING PROHIBITED ITEMS

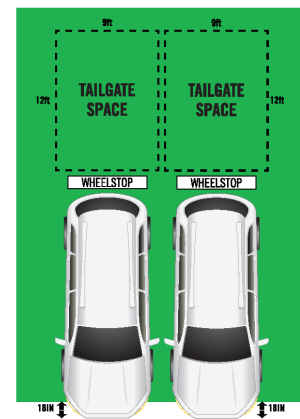
- Deep fryers or any oil-based cooking or frying
- Open flame fires of any kind (charcoal & gas cooking permitted)
- Disorderly conduct
- Picketing, campaigning, or soliciting/distributing of any kind
- Advertising or promoting any third-party products (including but not limited to food and beverage products)
- Sale of food, beverage, and/or merchandise
- Saving parking or tailgating spaces for others
- Firearms, firearms, and/or weapons of any kind
- Use of Unmanned and Remote Controlled Aircraft Systems

#### THE USE OF AMPLIFIED SOUND SYSTEMS IS PROHIBITED IN ALL AT&T STADIUM PARKING LOTS

To provide a fair, reasonable, and safe tailgating experience, the use of amplified sound systems or the use of radio/audio devices at loud levels or that include inappropriate musical lyrics is strictly prohibited. Failure to comply with this restriction will result in the revocation from the parking lot and revocation of parking privileges.

If you need assistance, please contact our Guest Services Hotline by calling (817) 892-4161. You may also use our guest text messaging service TEXT the word STAR followed by a space and then your message to 96950. Standard message rates apply.

SEE OTHER SIDE FOR ADDITIONAL SERVICES & INFORMATION



TAILGATING IS NOT PERMITTED ON SIDEWALKS, ROADS OR DRIVE AISLES.