

# **GUEST EVENT INFORMATION**

Monster Jam | Sunday, October 25, 2020 | Event Start Time: 3:00pm

We are getting ready for event day here at AT&T Stadium with Monster Jam on Saturday, October 24, 2020. Below we have some items that we hope can answer your questions for the event. If you do not see the answer to your question below, please call our Guest Services Hotline at 817.892.4161. Enjoy the event!

#### TICKETING INFORMATION

Seating Suite Sales Information	
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Ticket Prices	:
Tickets On Sale at	
Child Ticket Policy	
Re-Entry Policy	:
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#### PARKING INFORMATION

AT&T Stadium Parking Lots Open	All
RV/ Overnight Parking Info	RV
	RV
	P\/

AT&T Stadium Lots / Overnight Parking in Lot 14. Parking Opens: 10/23/2020 RV Parking Closes: 10/26/2020 AT&T Stadium Lots as available. \$35 Car Parking \$150 Bus / RV (Lot 14) \$125 Limo (Lot 11)

Reserved Seating

Sales Department Dynamic Pricing www.seatgeek.com

Not Permitted

Contact 817-892-4470 for Suite

Ages 2 & Up Require a Ticket

Parking Directions at .....

#### EVENT TIMELINE Subject to Change

AT&T Stadium Pro Shop Open	10:00am
AT&T Stadium Parking Lots Open	1:00pm
AT&T Stadium North & South Ticket Offices Open	1:00pm
AT&T & Miller Lite Plazas Open	2:00pm
All Stadium Entrances Open	2:00pm
Event Start	3:00pm
Event End (Estimated):	5:30pm
Stadium Closes (Estimated)	6:00pm

#### ADDITIONAL EVENT INFORMATION

Website	
Guest Services Hotline	
Guest Text Messaging Service	



#### www.monsterjam.com

817.892.4161 Text 69050, Type the Word STAR Followed by a Space and Your Concern

## **KNOW BEFORE YOU GO**

FAN HEALTH & SAFETY GUIDELINES See the information on the next page. Visit www.dallascowboys.com/safestadium

#### WEATHER FORECAST

High...... 81° Chance of Rain...... 20%



#### MONSTER JAM 2020

The most action-packed motorsports experience for families in the world today returns, roaring into Arlington for a high-octane weekend at AT&T Stadium on October 24th and 25th. Monster Jam® features the ultimate mix of high-flying action and four-wheel excitement.

#### LOST & FOUND

If you have lost an item at any point during the event or find an item you would like to turn in, report to our Guest Services Centers which are located behind sections 219, 244, 420, & 451.

#### **MOBILE LOCKER UNITS**

AT&T Stadium will be utilizing mobile lockers to provide secure, convenient storage options for guests who have bags that do not comply with the stadium bag policy. These storage areas are located within AT&T Stadium Parking Lot 5. Locker rental fee is \$10.00 and all transactions are cashless.

#### DALLAS COWBOYS APP

Enhance your experience at the stadium by downloading the Dallas Cowboys App. You can view the event day schedule, use navigation maps to get around the stadium and see traffic routes, feel safe by being able to effectively notify security, and more!

#### AT&T CELL PHONE CHARGING STATIONS

Complimentary phone charging stations are located on the east main level platform, just inside the Entry C doors by the AT&T East Plaza. There are four stations, each with (12) individual lockers that are equipped with cables to charge all iPhone and Android devices. Guests should simply enter the letter "C," followed by a unique code that will allow them to place their phone in the locker to charge. If a guest leaves their phone in the locker, or forgets their unique code, phones will be brought to the Guest Services Center at Section 244 where our staff can unlock the lockers with a key or reunite the guest with their lost phone.

#### POSTEVENT RIDESHARE PICK-UP

The Taxi Queue Lane, outside the West end of the Miller Lite West Plaza will be the rideshare pick-up location for every event taking place at AT&T Stadium in 2020



## **ADA/ ACCESSIBILITY**

AT&T Stadium is committed to serving quests with disabilities. Our facilities are fully accessible and we provide a wide range of services and amenities for guests with special needs. Guests can receive more information by visiting one of our Guest Services Centers located on the concourse behind Sections 219, 244, 420 and 451. Animals are not permitted in AT&T Stadium with the exception of service animals and service animals in training. For more information, please contact the Guest Services Hotline at (817) 892-4161.

### **PROHIBITED ITEMS**

Bags, purses, outside alcohol, food items\*, bottles, cans and beverage containers of any kind\*, coolers\*, weapons of any kind, laser pointers, footballs, signs or flags on sticks, noisemakers, tripods, monopods and cameras with lens larger than 3" (detachable or non-detachable), video cameras, chairs, stools or other seating devices. \*Exceptions will be made for Guests with special medical needs.

## SECURITY SCREENING

All guests entering AT&T Stadium are subject to a physical security screening of their person and accompanying items. The physical screening consists of a walkthrough metal detector sweep. Please remove cell phones or larger metal objects prior to screening. Guests who wish not to be screened by metal detector may elect a physical pat-down screening as an alternative. All other articles will be visually inspected. Items in sealed/wrapped boxes must be opened for inspection.

## CODE OF CONDUCT

AT&T Stadium Management is committed to creating a safe, comfortable and enjoyable experience for our guests. Our staff will proactively support an environment free from the following behaviors: Abusive, foul or disruptive language and obscene gestures, intoxication or other signs of impairment related to alcohol consumption, fighting, taunting or threatening remarks or gestures, sitting in a location other than the guest's ticketed seat, displays of affection not appropriate in a public setting, obscene or indecent clothing, any disruption to the progress of the event by the guest's actions.

## SAFE STADIUM

AT&T Stadium has implemented a series of health and sanitization policies and procedures and are following guidelines from the CDC, NFL, the State of Texas and local public safety and public health officials. Every fan plays an important role in facilitating a safe and low-risk environment at AT&T Stadium. Please visit the Safe Stadium information at www.DallasCowboys.com/SafeStadium



## **AT&T STADIUM BAG POLICY IN EFFECT**

The Revised AT&T Stadium Bag Policy is in effect for this game. AT&T Stadium instituted the National Football League's policy that limits the size and types of bags entering AT&T Stadium on event days. The policy is a league-wide initiative intended to enhance public safety for events at NFL stadiums across the country. The NFL strongly encourages fans to not bring any type of bags to the venue. However, should bags be needed, approved items include:

- Clear plastic, vinyl or PVC totes that do not exceed 12" x 6" x 12"
- Clear one-gallon re-sealable storage bags
- Small clutch purses/bags approximately the size of a hand not to
- exceed 4.5" x 6.5" in size with or without a handle or strap

Prohibited bags include, but are not limited to: purses larger than a clutch bag, coolers, briefcases, backpacks, fanny packs, cinch bags, seat cushions, luggage of any kind, computer bags and camera bags or any bag larger than the permissible size. For a detailed list of all prohibited and allowed items, visit http://attstadium.com. Due to security reasons, bags that are abandoned will be discarded of immediately.



#### **AT&T STADIUM** TAILGATING GUIDELINES

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HALLAFINE PROFILED TODS:
 Deep Years or avoid-hand coding or bring
 Open Hanne frees of any kind (charcos) & gas acoking permitted)
 Bundrehy routing, or avoiding distributing of any kind
 Advertising or promoting any hitch-party protects (charling bet
 mol minite I to hand hearings protects)
 Said foot, leverage, addre mechanist
 Use of Ummanned and Remote Controlled Annual Flystems

THE USE OF AMPLIFIED SOUND SYSTEMS IS PROHIBITED IN ALL AT&T STADIUM PARKING LOTS

provide a fair, reasonable, and safe tailgating erience, the use of amplified sound systems or the of radios/audio devices at loud levels or that inclu propriate musical wrice is strictly prohibited.

#### All guests wishing to tailgate must and safe tailgating experience of gu ejection from the parking lot. TAILGATING POLICIES

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If you need assistance, please contact our Guest Services Hotline by calling (817) 892-4161. You may also use our guest text messaging service TEXT the word STAR followed by a space and then your message to 96050. Standard message rates apply. SEE OTHER SIDE FOR ADDITIONAL SERVICES & INFORMATION



TAILGATING IS NOT PERMITTED ON SIDEWALKS, ROADS OR DRIVE AISLES