

AT&T STADIUM

GUEST EVENT INFORMATION

Southwest Classic: Arkansas vs Texas A&M | Saturday, September 28, 2019 | Kickoff: 11:00 AM

We are getting ready for game day here at AT&T Stadium with the Southwest Classic between the University of Arkansas & Texas A&M University on Saturday, September 28th. Below we have some items that we hope answer your questions for the event. If you do not see the answer to your question below, please call our Guest Services Hotline at 817.892.4161.

WEATHER FORECAST

High.....: 93°
Low.....: 76°
Chance of Rain.....: 20%



TICKETING INFORMATION

Seating.....: Reserved Seating
Child Ticket Policy.....: Everyone Regardless of Age
Re-Entry Policy.....: Requires A Ticket
Not Permitted

PARKING INFORMATION

AT&T Stadium Parking Lots Open.....: All AT&T Stadium Lots
RV / Overnight Parking Info.....: RV / Overnight Parking in Lot 14
RV Parking Opens: 9/27/2019 at 8:00am
RV Parking Closes: 9/29/2019 at 5:00pm
Cash Parking Locations.....: AT&T Stadium Parking Lots
Parking Directions.....: www.attstadium.com

EVENT TIMELINE *Subject to Change*

Media Entrance, Entry B & Player Entrance.....: 7:00am
AT&T Stadium Parking Lots Open.....: 7:00am
AT&T Stadium North & South Ticket Offices Open.....: 8:00am
AT&T & Miller Lite Plazas Open.....: 8:00am
Arkansas Player Pass Gate E4 Open.....: 8:00am
AT&T Stadium Pro Shop Open.....: 9:00am
Texas A&M Player Pass Gate W3 Open.....: 9:00am
Clubs & Suites Open.....: 9:00am
All Stadium Entrances Open.....: 9:00am
Kickoff.....: 11:00am
Event End (Estimated).....: 2:30pm
Stadium Closes (Estimated).....: 3:30pm

ADDITIONAL EVENT INFORMATION

Web Site.....: www.attstadium.com
Guest Services Hotline.....: 817.892.4161
Guest Text Messaging Service.....: Text 69050, Type the Word STAR
Followed By Your Concern
Stadium Configuration.....: End Zone Doors – Closed
Retractable Roof – Closed

EVENT INFORMATION

The 2019 Southwest Classic will feature the University of Arkansas Razorbacks (2-2) vs. the Texas A&M University Aggies (2-2) on Saturday, September 28th.

LOST & FOUND

If you have lost an item at any point during the event, or find an item you would like to turn in, report to our Guest Services Centers which are located behind sections 219, 244, 420, & 451.

WI-FI

AT&T provides free wi-fi services for all of its guests. Connect to attwifi in your list of available wi-fi networks. When prompted with the AT&T web page, click the checkbox that you agree to the Terms and Conditions of Service and then click connect.

DALLAS COWBOYS APP

Download the free Dallas Cowboys app to enhance your event experience at AT&T Stadium. With this app, fans have easier access to team news, the Cowboys schedule, radio, live events, picture-in-picture video and more! The new AT&T Stadium section gives access to mobile ticketing, directions, transportation, and interactive maps for concessions and amenities for any event at the stadium. App available for iPhone and Android.

AT&T CELL PHONE CHARGING STATIONS

Complimentary phone charging stations are located on the east main level platform, just inside the Entry C doors by the AT&T East Plaza. There are four stations, each with (12) individual lockers that are equipped with cables to charge all iPhone and Android devices. Guests should simply enter the letter "C," followed by a unique code that will allow them to place their phone in the locker to charge. If a guest leaves their phone in the locker, or forgets their unique code, phones will be brought to the Guest Services Center at Section 244 where our staff can unlock the lockers with a key, or reunite the guest with their lost phone.

POSTGAME UBER PICK-UP

Lot 15 will be the Uber pick-up location for every Dallas Cowboys home game during the 2019-20 Season.

ADA/ACCESSIBILITY

AT&T Stadium is committed to serving guests with disabilities. Our facilities are fully accessible and we provide a wide range of services and amenities for guests with special needs. Guests can receive more information by visiting one of our Guest Services Centers located on the concourse behind Sections 219, 244, 420 and 451. Animals are not permitted in AT&T Stadium with the exception of service animals and service animals in training. For more information, please contact the Guest Services Hotline at (817) 892-4161.

PROHIBITED ITEMS

Bags, purses, outside alcohol, food items*, bottles, cans and beverage containers of any kind*, coolers*, weapons of any kind, laser pointers, footballs, signs or flags on sticks, noisemakers, tripods, monopods and cameras with lens larger than 3" (detachable or non-detachable), video cameras, chairs, stools or other seating devices. *Exceptions will be made for Guests with special medical needs.

SECURITY SCREENING

All guests entering AT&T Stadium are subject to a physical security screening of their person and accompanying items. The physical screening consists of a walkthrough metal detector sweep. Please remove cell phones or larger metal objects prior to screening. Guests who wish not to be screened by metal detector may elect a physical pat-down screening as an alternative. All other articles will be visually inspected. Items in sealed/wrapped boxes must be opened for inspection.

CODE OF CONDUCT

AT&T Stadium Management is committed to creating a safe, comfortable and enjoyable experience for our guests. Our staff will proactively support an environment free from the following behaviors: Abusive, foul or disruptive language and obscene gestures, intoxication or other signs of impairment related to alcohol consumption, fighting, taunting or threatening remarks or gestures, sitting in a location other than the guest's ticketed seat, displays of affection not appropriate in a public setting, obscene or indecent clothing, any disruption to the progress of the event by the guest's actions.

AT&T STADIUM BAG POLICY IN EFFECT

The Revised AT&T Stadium Bag Policy is in effect for this game. AT&T Stadium instituted the National Football League's policy that limits the size and types of bags entering AT&T Stadium on event days. The policy is a league-wide initiative intended to enhance public safety for events at NFL stadiums across the country. The NFL strongly encourages fans to not bring any type of bags to the venue. However, should bags be needed, approved items include:

- Clear plastic, vinyl or PVC totes that do not exceed 12" x 6" x 12"
- Clear one-gallon re-sealable storage bags
- Small clutch purses/bags approximately the size of a hand – not to exceed 4.5" x 6.5" in size – with or without a handle or strap

Prohibited bags include, but are not limited to: purses larger than a clutch bag, coolers, briefcases, backpacks, fanny packs, cinch bags, seat cushions, luggage of any kind, computer bags and camera bags or any bag larger than the permissible size. For a detailed list of all prohibited and allowed items, visit <http://attstadium.com>. Due to security reasons, bags that are abandoned will be discarded immediately.

REVISED AT&T STADIUM BAG POLICY

SMALLER CLUTCH SIZE FOR 2019!

NO PURSES. CLEAR BAGS ONLY.

In an effort to enhance public safety, AT&T Stadium has modified its security policy by limiting the size and style of bags allowed in the stadium.



PROHIBITED BAGS

PROHIBITED ITEMS INCLUDE, BUT ARE NOT LIMITED TO:

- All purses, bags or containers larger than a small clutch bag
 - Backpacks
 - Binocular case
Binoculars may be worn around the neck
 - Briefcases
 - Camera bags
 - Cinch bags
 - Computer bags
 - Coolers
 - Diaper bags
 - Fanny packs
 - Luggage of any kind
 - Seat Cushions
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An exception will be made for medically necessary items after proper inspection at a gate designated for this purpose. Please limit the number of items you bring to the stadium on event days.

ATTSTADIUM.COM/BAGS

AT&T STADIUM

TAILGATING GUIDELINES

All guests wishing to tailgate must observe the following guidelines. These guidelines have been developed to provide a fair, reasonable, and safe tailgating experience of guests. Failure to follow these guidelines may result in the loss of tailgating and parking privileges and ejection from the parking lot.

TAILGATING POLICIES

- Tailgating is defined as the placement of any items on the ground (this includes, but is not limited to: tents, chairs, coolers, grills, and games).
- Tailgating is only permitted in the grass areas on the perimeter of designated tailgating parking lots. Each vehicle must have a valid parking permit.
- Tailgating is prohibited in Lot 3, portions of Lot 5, Lot 8 & Lot 9.
- Vehicles must be parked as illustrated here. Vehicles may only occupy one grass parking space and cannot extend more than 18 inches into the paved drive aisle.
- Tailgating must be confined to the area adjacent to the end of the designated tailgating vehicle parking space (maximum of 12ft by 9ft from the rear of the parked vehicle).
- Any grass areas beyond the designated tailgating spaces are considered common ground and may be used by other guests for tailgating or picnicking activities.
- Sidewalks, roads, and drive aisle must always remain clear.
- Dispose of trash in the appropriate receptacles located throughout the parking lots.
- Coals must be disposed of in the designated coal containers located throughout the parking lots. Do not dump coals or stove stoves on the grass, parking areas, under or around vehicles.
- All guests must follow the direction and instructions provided by stadium personnel (parking staff, security, police, etc.).

TAILGATING PROHIBITED ITEMS

- Deep fryers or any oil-based cooking or frying
- Open flame fires of any kind (charcoal & gas cooking permitted)
- Disorderly conduct
- Protesting, campaigning, or soliciting/distributing of any kind
- Advertising or promoting any third-party products (including but not limited to food and beverage products)
- Sale of food, beverage, and/or merchandise
- Saving parking or tailgating spaces for others
- Firearms, firearms, and/or weapons of any kind
- Use of Unmanned and Remote Controlled Aircraft Systems

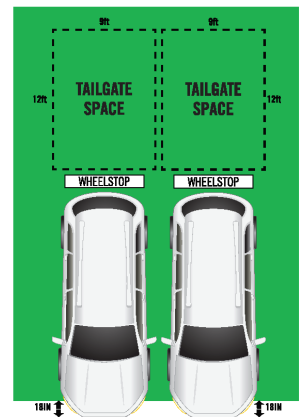
THE USE OF AMPLIFIED SOUND SYSTEMS IS PROHIBITED IN ALL AT&T STADIUM PARKING LOTS

To provide a fair, reasonable, and safe tailgating experience, the use of amplified sound systems or the use of radios/audio devices at loud levels or that include inappropriate musical lyrics is strictly prohibited.

Failure to comply with this restriction will result in the eviction from the parking lot and revocation of parking privileges.

If you need assistance, please contact our Guest Services Hotline by calling (817) 892-4161. You may also use our guest text messaging service. TEXT the word STAR followed by a space and then your message to 99050. Standard message rates apply.

SEE OTHER SIDE FOR ADDITIONAL SERVICES & INFORMATION



TAILGATING IS NOT PERMITTED ON SIDEWALKS, ROADS OR DRIVE AISLES.