



2019

Suite Catering Accounting Procedures and Contacts

Our goal is to provide our Suite Holders with an organized and efficient level of customer service. In order to do so, below is a review of our procedures as well as the department contacts. Please take a moment to read through this. Also attached to this letter is a 2019 Credit Card Authorization Form that needs to be returned prior to the next event you plan on attending.

- *Suite Holders will provide one (1) credit card to remain on file for their Food and Beverage orders for each season. For Security purposes, credit card information from the previous season is no longer valid or accessible to us. **Advanced Day Orders (ADO)** are to be paid in full with this card for all games/ events. You may elect to use an alternate card for **Event Day Orders (EDO)** by presenting an alternate card to your server or attendant on the day of the event. If alternate payment for an **EDO** is not presented, the card on file will be processed, whether the **EDO** is placed by the Suite Holder, a Sublessee, or a guest of the Suite Holder. We do not handle third party collections so if your sublessee fails to present payment for orders placed on event day, the Suite Holder's card will be charged and the Suite Holder will need to negotiate payment with their sublessee. The authorization will be updated each January after Cotton Bowl.*
- *For Suite Holders who choose not to use their credit card for an **Advanced Day Order**, we will accept a check as an alternative form of payment. In order to finalize your food and beverage order; the check will need to be to our office by **12:00 PM three (3) business days prior to the game or event**. If the check is not received by the deadline, the card on file will be charged.*
- *In alignment with the Dallas Cowboys "Our Blue is Green" initiative that has been in place since AT&T Stadium inception, receipts for Suites catering will no longer be mailed post event. We ask that Suite Holders retain a copy of their **ADO** receipt (Order Summary), and their **EDO** receipt that is provided on the day of game/ event. Please be sure to communicate this internally, particularly to those who may occupy your suite for a particular event. Many Suite Holders currently retain their receipts for their own expense reporting purposes; and your continued support in this is greatly appreciated!*

We would like to express our deep appreciation for your business in 2018, and we look forward to working with you again in 2019!

CONTACT INFORMATION	
Submit Form To/Catering Receipts	
Contact:	Your Suite Coordinator
Email:	Cowboyssuites@legends.net
Phone:	817-892-4550

*** FOR LEGENDS OFFICE USE: ***

CHECK HERE FOR A PGL _____
Event name



2019 Suite Credit Card Authorization Form

SUITE INFORMATION	Suite #:	_____
	Company/ Name:	_____
	Contact Name:	_____
	Phone:	_____
	Email:	_____

CREDIT CARD DETAILS	Card Type:	Amex Discover MasterCard Visa (circle one)
	Card #:	THIS NUMBER SHOULD BE PROVIDED TO YOUR LEGENDS SUITE SERVICES COORDINATOR BY PHONE ONLY _____
	Expiration:	_____/_____/_____ Security Code: _____ (MCV: 3 digits/ Amex: 4 digits)
	Name on Card:	_____
	Card Billing Address:	_____
	City, State, Zip:	_____

AGREEMENT: PLEASE READ, INITIAL AND SIGN

Please email this authorization to your Legends Suite Services Coordinator and provide your card number VIA PHONE ONLY. Suite Catering charges will appear on your credit card statement as "Dallas Cowboys Suites".

I, _____
(print name) authorize the use of the credit card described above to be charged for Suite products and services provided by Legends Hospitality

initial I have received and read a copy of the 2019 Suite Catering Accounting Procedures. *(n/a if PGL)*

initial I am financially responsible to pay 100% of the final bill and a penalty may apply for late cancellations.

initial I understand that it is the Suite Holders/ Occupants responsibility to retain receipts for expense records; this includes receipts provided for Advanced Day and Event Day Orders. In efforts to "Go Green", paper receipts will not be mailed post event.

initial I understand that per my contract, the card on this form will be processed for unresolved balances after an event. If applicable, it is then my responsibility to negotiate reimbursement with my guest/ sublessee as Legends does not handle third party collections. *(n/a if PGL)*

Print Name

Signature

_____, 2019
Date